Early Years Inspectorate eLearning



	Course Title (and link)	Description
1.	<u>New Registrations for Early Years</u> <u>Services - Pre-school and School Age</u> <u>Services</u>	 This course is designed to guide people who wish to register an early years service through the process of submitting the required information. The course covers; Documentation and information needed for new registrations Logging onto the Tusla portal 'Fit for Purpose' Inspections Step by Step through the online registration Common issues that could delay registration Useful resources
2.	<u>Change in Circumstance</u>	 This course is designed to guide providers who wish to apply for a change in circumstance to their registration. The course covers; Legislation and Timeframes Change In Circumstance Categories Fit for Purpose' Inspections Common Issues that Can Impact Applications
3.	<u>Registration Renewal - Making a</u> submission on the Tusla Portal	 This course is designed to guide providers of all services through the process of completing the three-yearly renewal of registration. The course covers; Documentation needed for registration renewal Logging onto the Tusla portal A step-by-step guide through the portal Frequently asked Questions
4.	<u>Feedback and Concerns eLearning programme</u>	 This course is for anyone who wants to know how to submit feedback or concerns relating to any early years service. The course covers; The difference between feedback and concerns How the inspectorate manages and processes feedback How the inspectorate manages and processes concerns How Registered Providers can prepare, manage and respond if concerns about their service are submitted to the Early Years Inspectorate Information on the development of a complaints policy and procedure for the Early Years setting
5.	<u>Corrective and Preventive Action</u>	 This course is for providers who need to know how to complete the Corrective and Preventive Action (CAPA) process. The course covers; Developing understanding of what Corrective and Preventive Actions are Develop a response to a noncompliance using Corrective And Preventative Action (CAPA) process. Clarity regarding Disputed Findings and Factual Accuracy
6.	<u>Quality and Regulatory Framework</u>	This is a comprehensive programme which covers all aspects of the Quality and Regulatory Framework. You can find out more and access the programme on our dedicated Quality and Regulatory Framework page